



North Carolina Society of Medical Assistants

Annual Convention 2026

Great Wolf Lodge, Concord, NC

Convention Agenda

THURSDAY, MARCH 19, 2026

7-9:00 pm Registration
7-9:00pm Hospitality Suite
8:00 pm - until Pre-Convention Board Meeting

FRIDAY, MARCH 20, 2026

6:45-8:00 am Registration
7:45-8:00 am Welcome and Announcements
8-9:00 am Skin Biopsies: What Goes on Behind the Curtain and How to Avoid the Wrath of the Lab/ Dr. Quinn Thibodeaux
*8:30-until House of Delegates
9-10:00 am Health Policy: The Latest from Washington & Raleigh/ Morgan Calhoun, PhD
10-10:15 am Break/visit exhibitors
10:15-11:15 am Emotional Intelligence: Improving Self Awareness & Self-Management/ Monica Charlton, RN, BSN & Stacey Campbell, RN, BSN
11:15-12:15 pm Cybersecurity Emergencies in Ambulatory Care: Downtime Readiness & Rapid Recovery/ Wendy Cort, RN, BSN & Michelle Helms, RN, BSN
12:15-1:30 pm Lunch on your own
1:30-2:30 pm Creating a Culture of Workplace Excellence/ Sherry Dunevant, RN, MSN
2:30-2:45 pm Break/visit exhibitors
2:45-3:45 pm Ensuring Patient Safety Through Competent Instrument Reprocessing/ Heather Ridge, BSN, BS, RN, CIC
3:45-4:45 pm Why do we bill the way we do? A payer's perspective/ Jill Anderson, CPC, CHC, Sandra Jones, MA and Denise Perna, CHFP, CPC, CRC
6:30-9:30 pm "Luau @ The Lodge"- Welcome Party and Awards

SATURDAY, MARCH 21, 2026

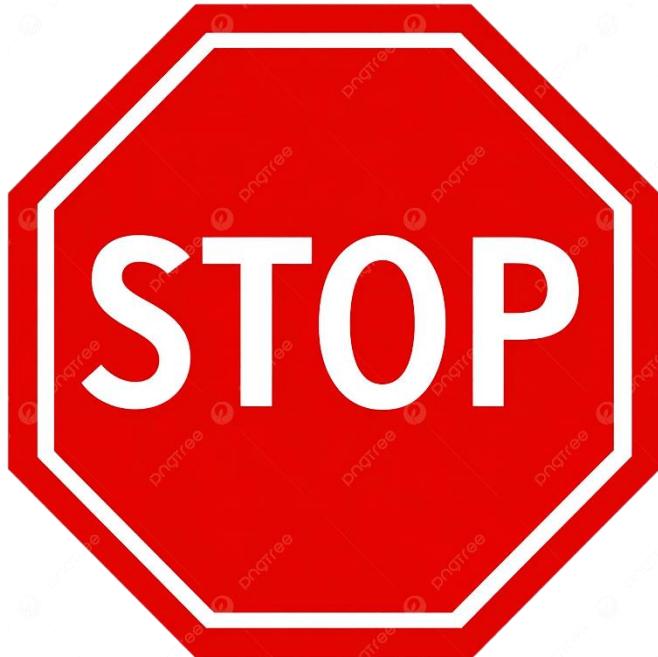
6:45 -8:00 am Registration
7:45-8:00 am Welcome and Announcements
8-9:00 am Lifestyle Medicine: Six Pillars That Transform Health / Dr. Andrew Nance
9-10:00 am The Disabled Patient and the Medical Profession/ Caleb Railsback, BA & Service Dog Rosie
10-10:30 am Break/ Vendors
10:30-11:30 am Echoes of Guidance, Threads of Hope with Survivor-Led Insights for Trauma-Informed ABI Care/ Sam Kopp
*10:30-11:00 am 1st Timers Session
*11-11:30 am Student Session
11:30-12:00 pm AAMA Rep
12-1:30 pm Lunch on your own/ Visit Vendors
1:30-2:30 pm From Surviving to Sustaining: Stress First Aid for Healthcare Professionals/ Wendy Renedo, RN, BSN
2:30-3:30 pm **TBD***
3:45-4:00 pm Break/visit exhibitors
3:30-5:30 pm Knowledge Bowl
6 - 7:30 pm Cash Bar / Group Pictures
7:30-until President's Banquet

**Chapter Presidents/Officers line up by 7 pm*

SUNDAY, MARCH 22, 2026

8:30-9:30 am **TBD***
9:30 a.m.-until Post Convention Board meeting





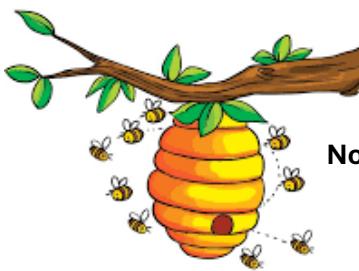
NCSMA CONVENTION 2026

PLEASE MARK YOUR FOOD FUNCTIONS YOU ARE ATTENDING!

IF YOU DO NOT, YOU WILL NOT GET TICKETS FOR:

- **LUAU AT THE LODGE (Awards/Welcome Party) – FRIDAY**
 - **PRESIDENT'S BANQUET – SATURDAY**

***EXTRA TICKETS WILL NOT BE AVAILABLE IF YOU FORGET TO MARK THEM,
EVEN IF YOU ARE PAYING FOR "FULL REGISTRATION"***



North Carolina Society of Medical Assistants
Annual Convention 2026
Great Wolf Lodge, Concord, NC
Registration Information

Name:	Credentials:	
Address:	City, State, Zip:	
Cellphone:	Member #: Non-Members (Last 4 of SSN):	
Chapter Affiliation:	Email:	

Please check all that apply

	Member		Delegate		State Officer		Educator		Chapter President
	Non-Member		Alternate		Past President		Student		First Convention

Members	Fee	Non-Members	Fee
*Full Registration	\$150.00	*Full Registration	\$175.00
Friday Only (Includes Luau Welcome/Awards)	\$75.00	Friday Only (Includes Luau Welcome/Awards)	\$88.00
Saturday Only (Includes President's Banquet)	\$75.00	Saturday Only (Includes President's Banquet)	\$88.00
Late Fee After Deadline	\$20.00	Late Fee After Deadline	\$20.00
Students	Fee	Guest Tickets	
Not Seeking CEUs	\$10.00	Friday: Luau Welcome Party /Awards	\$65.00
Late Fee After Deadline	\$20.00	Saturday: Banquet	\$65.00
Seeking CEUs: see Member Rates			
*Full Registration Includes: * Friday Luau Welcome Party/Awards & Saturday Banquet Mark the choices to the left so tickets will be added to your packet!			

❖ **Please mark if you are attending Friday's Welcome Party/Awards**

❖ **Please mark if you are attending Saturday's President Banquet**

****Note:** If you have any allergies that would impact your participation in the convention, such as a **food allergy** (including peanut, tree nut, shellfish or gluten), please provide NCSMA with sufficient advance notice of such allergies. While NCSMA will use reasonable efforts to accommodate your needs, NCSMA shall not be responsible for any injuries, damages, additional costs, or losses to you as a result of any party's—the hotel, or any convention vendor—failure to accommodate your needs.

Checks Payable to: NCSMA Convention 2026

Mailed to:

Summer O'Neal, CMA (AAMA)
105 Norman Dr.
Trinity, NC 27370

Convention Questions:

ncsmaconvention2026@gmail.com

PayPal Also Available:

ncsmaconvention2026@gmail.com

***Convenience Fee Added for PayPal**

