



North Carolina Society of Medical Assistants

Annual Convention 2026

Great Wolf Lodge, Concord, NC

Convention Agenda

THURSDAY, MARCH 19, 2026

7-9:00 pm Registration
 7-9:00pm Hospitality Suite
 8:00 pm - until Pre-Convention Board Meeting

FRIDAY, MARCH 20, 2026

6:45-8:00 am Registration
 7:45-8:00 am Welcome and Announcements
 8-9 :00 am Skin Biopsies: What Goes on Behind the Curtain and How to Avoid the Wrath of the Lab/ Dr. Quinn Thibodeaux
 *8:30-until House of Delegates
 9-10:00 am Health Policy: The Latest from Washington & Raleigh/ Morgan Calhoun, PhD
 10-10:15 am Break/visit exhibitors
 10:15-11:15 am Emotional Intelligence: Improving Self Awareness & Self-Management/ Monica Charlton, RN, BSN & Stacey Campbell, RN, BSN
 11:15-12:15 pm Cybersecurity Emergencies in Ambulatory Care: Downtime Readiness & Rapid Recovery/ Wendy Cort, RN, BSN & Michelle Helms, RN, BSN
 12:15-1:30 pm Lunch on your own
 1:30-2:30 pm Creating a Culture of Workplace Excellence/ Sherry Dunevant, RN, MSN
 2:30-2:45 pm Break/visit exhibitors
 2:45-3:45 pm Ensuring Patient Safety Through Competent Instrument Reprocessing/ Heather Ridge, BSN, BS, RN, CIC
 3:45-4:45 pm Why do we bill the way we do? A payer's perspective/ Jill Anderson, CPC, CHC, Sandra Jones, MA and Denise Perna, CHFP, CPC, CRC
 6:30-9:30 pm "Luau @ The Lodge" - Welcome Party and Awards

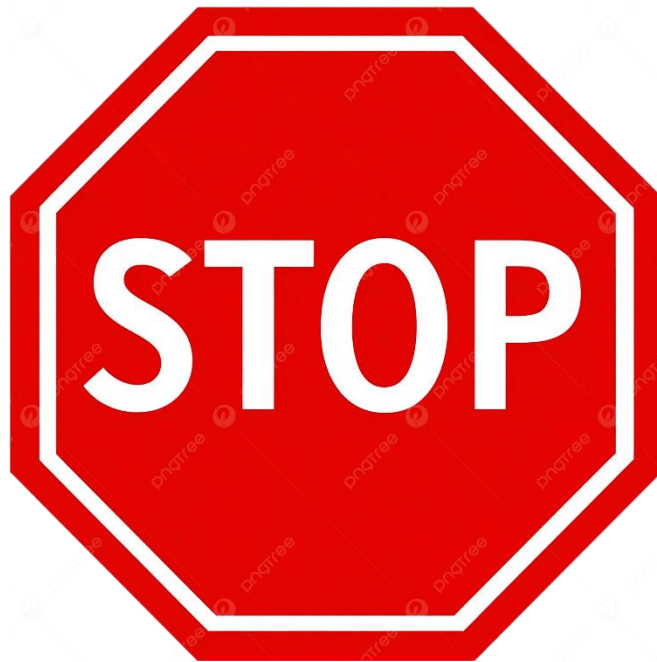
SATURDAY, MARCH 21, 2026

6:45 -8:00 am Registration
 7:45-8:00 am Welcome and Announcements
 8-9:00 am Lifestyle Medicine: Six Pillars That Transform Health / Dr. Andrew Nance
 9-10:00 am The Disabled Patient and the Medical Profession/ Caleb Railsback, BA & Service Dog Rosie
 10-10:30 am Break/ Vendors
 10:30-11:30 am Echoes of Guidance, Threads of Hope with Survivor-Led Insights for Trauma-Informed ABI Care/ Sam Kopp
 *10:30-11:00 am 1st Timers Session
 *11-11:30 am Student Session
 11:30-12:00 pm AAMA Rep
 12-1:30 pm Lunch on your own/ Visit Vendors
 1:30-2:30 pm From Surviving to Sustaining: Stress First Aid for Healthcare Professionals/ Wendy Renedo, RN, BSN
 2:30-3:30 pm **TBD***
 3:45-4:00 pm Break/visit exhibitors
 3:30-5:30 pm Knowledge Bowl
 6 - 7:30 pm Cash Bar / Group Pictures
 7:30-until President's Banquet
 *Chapter Presidents/Officers line up by 7 pm

SUNDAY, MARCH 22, 2026

8:30-9:30 am **TBD***
 9:30 a.m.-until Post Convention Board meeting





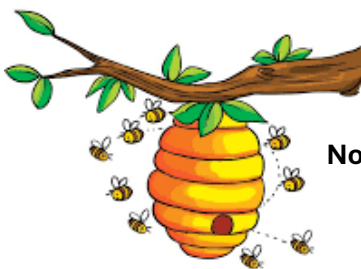
NCSMA CONVENTION 2026

PLEASE MARK YOUR FOOD FUNCTIONS YOU ARE ATTENDING!

IF YOU DO NOT, YOU WILL NOT GET TICKETS FOR:

- **LUAU AT THE LODGE (Awards/Welcome Party) – FRIDAY**
- **PRESIDENT'S BANQUET – SATURDAY**

***EXTRA TICKETS WILL NOT BE AVAILABLE IF YOU FORGET TO MARK THEM,
EVEN IF YOU ARE PAYING FOR "FULL REGISTRATION"***



**North Carolina Society of Medical Assistants
Annual Convention 2026
Great Wolf Lodge, Concord, NC
Registration Information**

Name:	Credentials:
Address:	City, State, Zip:
Cellphone:	Member #: Non-Members (Last 4 of SSN):
Chapter Affiliation:	Email:

Please check all that apply

<input type="checkbox"/>	Member	<input type="checkbox"/>	Delegate	<input type="checkbox"/>	State Officer	<input type="checkbox"/>	Educator	<input type="checkbox"/>	Chapter President
<input type="checkbox"/>	Non-Member	<input type="checkbox"/>	Alternate	<input type="checkbox"/>	Past President	<input type="checkbox"/>	Student	<input type="checkbox"/>	First Convention

Members	Fee		Non-Members	Fee	
*Full Registration	\$150.00		*Full Registration	\$175.00	
Friday Only (Includes Luau Welcome/Awards)	\$75.00		Friday Only (Includes Luau Welcome/Awards)	\$88.00	
Saturday Only (Includes President's Banquet)	\$75.00		Saturday Only (Includes President's Banquet)	\$88.00	
Late Fee After Deadline	\$20.00		Late Fee After Deadline	\$20.00	
Students	Fee		Guest Tickets		
Not Seeking CEUs	\$10.00		Friday: Luau Welcome Party /Awards	\$65.00	
Late Fee After Deadline	\$20.00		Saturday: Banquet	\$65.00	
Seeking CEUs: see Member Rates					
<p align="center">*Full Registration Includes: * Friday Luau Welcome Party/Awards & Saturday Banquet</p> <p align="center">Mark the choices to the left so tickets will be added to your packet!</p>					

❖ **Please mark if you are attending Friday's Welcome Party/Awards** ☐

❖ **Please mark if you are attending Saturday's President Banquet** ☐

****Note:** If you have any allergies that would impact your participation in the convention, such as a **food allergy** (including peanut, tree nut, shellfish or gluten), **please provide NCSMA with sufficient advance notice of such allergies.** While NCSMA will use reasonable efforts to accommodate your needs, NCSMA shall not be responsible for any injuries, damages, additional costs, or losses to you as a result of any party's—the hotel, or any convention vendor—failure to accommodate your needs.

Checks Payable to: NCSMA Convention 2026

Mailed to:

Summer O'Neal, CMA (AAMA)
105 Norman Dr.
Trinity, NC 27370

Convention Questions:

ncsmaconvention2026@gmail.com

PayPal Also Available:

ncsmaconvention2026@gmail.com

***Convenience Fee Added for PayPal**

